

# Pets internal regulations



1. The Hotel is not responsible for illness, death or loss of your pet.
  2. Pets may not be left inside the car, nor they maybe be left alone in the car or room.
  3. An amount of 4.500 colones per night and 1.850 for every extra night must be paid to cover the disinfection of the room once the stay is completed.
  4. All pets must be vaccinated according to health requirements and proof of vaccination must be available in case an inspection is necessary.
  5. Owners must have all the implements to clean up any pet waste and deposit them in the places properly identified for this purpose outside the room.
  6. Guests must request approval in advance to add their pet to the reservation, no matter what means is used for confirmation; either is Facebook, WhatsApp, Airbnb, Booking.com, phone, etc. We reserve the right of admission for people who have not informed about the arrival of their pets.
  7. Pets must be under the custody of an adult and on a leash at all times. Pets that become a physical threat to other people and animals staying with us, cause noise or odors, disturbs the tranquility, safety, public health or demonstrate aggression regardless of breed and size, the Administration will request to removed the pet from our facilities immediately.
  8. The owners will be responsible for responding for damages to third parties or damages; whether material, physical integrity and/or life that are caused by their pets.
- Owners are also responsible to reimburse the Administration for all expenses incurred due to situations caused by non-compliance with this regulations, plus the respective default interests.